

NEWS from CPSC

U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

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FOR IMMEDIATE RELEASE

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Firm's Recall Hotline: (877) 782-8242

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

Rachael Ray™ Brand Two Quart Teakettle Recalled by Meyer Corporation, U.S. Due to Burn Hazard

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

Name of Product: Rachael Ray™ Brand Two Quart Teakettle

Units: About 59,000

Manufacturer: Meyer Corporation, U.S., of Vallejo, Calif.

Hazard: Water heated in the teakettles can spill and spray while being poured, posing a burn hazard.

Incidents/Injuries: The firm received eight complaints regarding the spilling of hot water from the teakettle's spout. Four of the complaints included reports of burn injuries.

Description: The recalled product is a Rachael Ray™ brand two quart teakettle. The teakettle has a stainless steel lid with a black handle and comes in four body colors: orange, blue, green and yellow. The teakettle's spout is opened by pushing forward a small black sliding piece on the teakettle's handle.

Sold: The teakettles were sold at a variety of department, housewares and gourmet kitchen stores and at discount and online retailers. The teakettles were sold from December 2008 through October 2010 for between \$18 and \$40.

Manufactured in: Thailand

Remedy: Consumers should immediately stop using this product. Known consumers were mailed instructions for obtaining a replacement. Consumers should contact the firm to arrange for a replacement teakettle.

Consumer Contact: For additional information or to obtain a replacement teakettle, please contact Meyer U.S. at (877) 782-8242 between 7 a.m. and 5 p.m. PST, Monday through Friday or visit the firm's website at www.meyer.com/rreteakettlerecall





CPSC is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about it by visiting <https://www.cpsc.gov/cgibin/incident.aspx>

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from thousands of types of consumer products under the agency's jurisdiction. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's Hotline at (800) 638-2772 or CPSC's teletypewriter at (301) 595-7054. To join a CPSC e-mail subscription list, please go to <https://www.cpsc.gov/cpsclist.aspx>. Consumers can obtain recall and general safety information by logging on to CPSC's Web site at www.cpsc.gov.